



What is Healthy Way LA?

Healthy Way LA is a no cost health program that provides health care coverage to low-income uninsured adult citizens and legal residents. The County of Los Angeles - Department of Health Services (DHS) has a user friendly website to inform the public of the Healthy Way L.A. health program at:

<http://www.ladhs.org/wps/portal/HWLA>

Who is Eligible?

You may be eligible for Healthy Way LA if:

- You are a Los Angeles County resident.
- You are between 19 and 64 years of age.
- You are not pregnant.
- You have no health care coverage.
- You have been a legal permanent resident for at least 5 years or you are a United States citizen.
- You meet monthly income limits.

For more information on income guidelines, please call Healthy Way LA Member Services at 1-877-333-HWLA or 1-877-333-4952.

What are some of the Healthy Way LA Benefits?

- Excellent quality medical care
- Many clinics or health centers to choose as your medical home
- ID Card to let people know you are a member of Healthy Way LA
- Health education services to help you live healthy and prevent disease
- Toll free member information line 24 hours a day, 7 days a week, even on holidays
- Preventive and primary care services within 30 working days, as well as care management services, hospital care, emergency room visits, and mental health services.

Once you are enrolled in HWLA, you can access mental health services by:

- Asking for a referral from your Primary Care doctor
- Calling the Department of Mental Health's ACCESS Center 24/7 Helpline at 1-800-854-7771
- Calling your Service Area Navigator (if you know in which Service Planning Area you live)

SPA	Navigator Phone Number
1	(661) 223-3843
2	(818) 610-6744
3	(626) 471-6545
4	(323) 671-2638
5	(310) 482-6619
6	(323) 290-5829
7	(213) 351-5089
8	(562) 435-2297

How do I enroll in Healthy Way LA?

To enroll in Healthy Way LA, please bring the following original documents to your hospital, comprehensive health center, community clinic or health center:

For Citizenship/Residency

- U.S. Passport, or
- Certificate of Naturalization, or
- Certificate of Citizenship, or
- Permanent Resident Card (Green Card)

Note: If you do not have a U.S. Passport, Certificate of Naturalization, Certificate of Citizenship, or Permanent Resident Card (Green Card), bring one document from each category:

- 1) U.S. Birth Certificate **or** Military Service Form that shows place of birth, **AND**
- 2) Driver's License, **or** School Identification with Photo, **or** U.S. Military Identification Card

For income verification

Recent paycheck stub, or

- Copy of last year's federal income tax return, or
- Signed letter from your employer that shows the gross amount paid, how often you get paid, and the date of paycheck being reported.

For other acceptable documents, please call Member Services at 1-877-333-HWLA (4952).